

# Tolerances at Claims

**DEPARTMENT:** SALES

**AREA:** CUSTOMER CLAIMS/PRODUCT CLAIMS

**TERMS OF CONDITION:**

- Humidity: 30 - 60 % RH
- Temperature: 15 - 30°
- Panels must be kept at minimum 3 days (72 h) by these conditions before installation.

AREAS TO CONTROL	TOLERANCES BY CLAIMS (MM)
Length of panel (2400 mm)	+/- 2,0
Width of panel (600 mm)	+/- 0,5
Thickness of panel	+/- 0,4
Uneven jointing	< 0,2
Bowed jointing (banana shape)	0,5
Angularity (diagonally)	< 1,0
Bowing longside (2400 mm)	Convex: 25 Concave: 30
Bowing shortside (600 mm)	Convex: 3,0 * Concave: 5,0 *
Joint opening wet area	0,2 **
Joint opening dry area	0,3 **

\* Measured on panels straight after removal of plastic.  
(NB: If curving appears after installation, each case must be handled in relation to the surrounding influence.)

\*\* Does not apply when joint opening is caused by installation failure or when sealant in jointings hasn't been applied.

Definitions:

- Convex = Bowing towards the room
- Concave = Bowing towards backwall

Figure on the right on how to measure bowing.

